



**C A No. Applied For**  
**Complaint No. 128/2021**

**In the matter of:**

Naresh Sharma .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mrs. Vinay Singh Member(Law)
2. Mrs. Monika Taneja, Member (CRM)

**Appearance:**

1. Mr. Nishikant Ray, Counsel of the complainant
2. Mr. Jagatheesh Kannan, Ms. Ritu Gupta and Ms. Shweta Chaudhary, On behalf of BYPL

**ORDER**

Date of Hearing: 24<sup>th</sup> January, 2022  
Date of Order: 27<sup>th</sup> January, 2022

**Order Pronounced By:- Mrs. Vinay Singh, Member (Law)**

Briefly stated facts of the case are that the complainant applied for new electricity connection but the respondent has not released the same till date.

It is also his submission that he purchased property no. B-8, GF, Back Side, Parwana Road, East Baldev Park, Krishna Nagar, Nearby Madras Café, Delhi-110051 through registered GPA on 11.05.2010. He applied for new electricity connection at GF, back side vide application no. 04.07.2021 but the respondent

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has not released the new electricity connection of the above said flat of the complainant and rejected the same on 27.07.2021 on pretext of 'ownership and billing address mismatch', which as per complainant's version is not correct. Therefore, he requested the Forum to direct the respondent company for immediate release of the new connection.

Notices were issued to both the parties to appear before the Forum on 05.01.2022 but due to lack of coram the hearings could not be conducted, therefore, the matter was heard on 17.01.2022.

The respondent in their reply stated that the complainant applied for new electricity connection at the premises no. B-8, GF, Back Side, Parwana Road, East Baldev Park, Krishna Nagar, Delhi-51. On site verification the application of complainant was cancelled with reason "Ownership & Billing address mismatch" as complainant provided documents of and applied for new meters property was addressed as 8-B and B-8-B, thus giving the impression that the two properties were either in different gali or were partitioned and numbered differently. As per the old K.No. files the address shown in the property documents was Plot No. 8 whereas billing address was B-8-B and 8-B respectively. The property documents filed by the complainant the address was changed from plot no. 8 to B-8 whereas there was no change in the total area of plot thus suggesting that there was no partition in the property.

The matter was listed for hearing on 17.01.2022, when respondent submitted that the case is regarding mis-match of property number. Respondent was directed to file K.No. file of all the two connections.

The matter was finally heard on 24.01.2022, when respondent filed the K.No. files of the both the connections installed at the premises. Arguments heard and matter was reserved for orders.

The main issue in the present complaint is whether the connection can be granted to the complainant or not.

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We have gone through the submissions made by both the parties. From the narration of facts and material placed before us we find that the registered GPA of the complainant dated May 2010 shows address as B-8, East Baldev Park, Parwana Road, Krishna Nagar, Delhi-110051. The address on the already installed connections in the building against CA No. 100740061 is 8-B, East Baldev Park, Krishna Nagar, Delhi-110051 energized on 01.01.1990 and C A No. 100662725 is B-8-B, GF, Baldev Park, Krishna Nagar.


On perusing the documents submitted by the respondent and the complainant, we find that the address of the complainant in GPA and address in respondent's record of CA No. 100740061 & 100662725 seems to be same. We could not find respondent's ground justified that "ownership and billing address mismatch".

Therefore,

- Respondent is directed to correct the address of both the connections having CA No. 100740061 & 100662725 as per property documents B-8, East Baldev Park, Krishna Nagar, Delhi-110051..
- The respondent is directed release the new connection to the complainant after fulfilling all the commercial formalities by the complainant as per DERC Guidelines.
- The respondent is also directed to release the new connection of the complainant within 15 days from the date of this order.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.  
Proceedings closed.

  
(MONIKA TANEJA)  
MEMBER (CRM)

  
(VINAY SINGH)  
MEMBER (LAW)